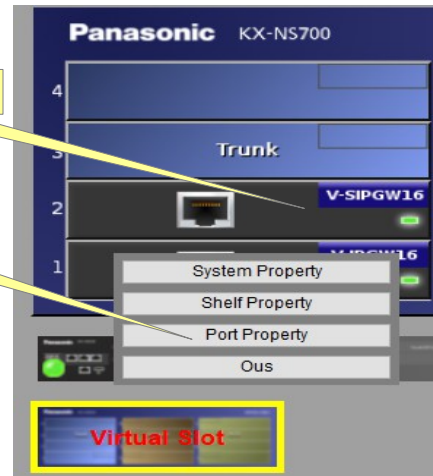**TelQuest International**
973-808-4588

Panasonic NS-700
Caller ID on SIP Trunks
Telquest Tech Support

If you are only getting the Caller ID Number on the phones.
Go to the Port Property on the Virtual SIP Gateway card

1. Mouse Over...

2. Click Here...

Panasonic KX-NS700

Trunk

V-SIPGW16

System Property
Shelf Property
Port Property
Ous

Virtual Slot

NS700 | Web Maintenance Console
004.42024

Login as INSTALLER

Users

PBX Configuration

1.Configuration
  1.Slot
  2.Portable Station
  3.Option
  4.Clock Priority
  5.DSP Resources
2.System
3.Group
4.Extension
5.Optional Device
6.Feature
7.TRS
8.ARS
9.Private Network
10.CO & Incoming Call
11.Maintenance

UM Configuration

Network Service

Port Property - Virtual SIP Gateway

1. Click Here...

Select Provider Add Provider

Main | Account | Register | NAT | Option | Calling Party | Called Party | Voice/FAX | RTP/RTCP | T.38 | T.38 Option | DSP | Supplementary Service | Advanced

2. Set ALL like this...

No.	Shelf	Slot	Port	Connection	CLIP (Receive)	CLIR	CNIP (Send)	CNIP (Receive)	Blind Transfer(REFER)	Attended Transfer(R
	ALL			ALL	ALL	ALL	ALL	ALL	ALL	ALL
1	Virtual	2	1	INS	From Header	Yes	Yes	Yes	No	No
2	Virtual	2	2	INS	From Header	Yes	Yes	Yes	No	No
3	Virtual	2	3	INS	From Header	Yes	Yes	Yes	No	No
4	Virtual	2	4	OUS	From Header	Yes	Yes	Yes	No	No
5	Virtual	2	5	OUS	From Header	Yes	Yes	Yes	No	No
6	Virtual	2	6	OUS	From Header	Yes	Yes	Yes	No	No
7	Virtual	2	7	OUS	From Header	Yes	Yes	Yes	No	No
8	Virtual	2	8	OUS	From Header	Yes	Yes	Yes	No	No
9	Virtual	2	9	OUS	From Header	Yes	Yes	Yes	No	No
10	Virtual	2	10	OUS	From Header	Yes	Yes	Yes	No	No
11	Virtual	2	11	OUS	From Header	Yes	Yes	Yes	No	No
12	Virtual	2	12	OUS	From Header	Yes	Yes	Yes	No	No
13	Virtual	2	13	OUS	From Header	Yes	Yes	Yes	No	No
14	Virtual	2	14	OUS	From Header	Yes	Yes	Yes	No	No

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3. Click Here... OK Cancel Apply

This is the SIP Message of an incoming call.

Yours MAY look different.

I have highlighted the areas of concern.
The call is From: Richard Jones.
This is the where the NS700 looks for the Name in the Caller ID.

The call is To: 101 (Extension 101 in the NS700)

INVITE sip:101@192.168.111.201:35060 SIP/2.0
Via: SIP/2.0/UDP 192.168.111.44:5060;rport;branch=z9hG4bKPj6028b6da-15b0-46ef-bb8f
From: "Richard Jones" <sip:2125551212@192.168.111.44>;tag=d7756024-4fc7-450d-9b75
To: <sip:101@192.168.111.201>
Contact: <sip:5b14ef0e-516a-44ad-910f-ecf0e4fd8b37@192.168.111.44:5060>
Call-ID: ffccd260-94a4-4829-8b5c-1c9e79f935bf
CSeq: 16518 INVITE
Allow: OPTIONS, INFO, SUBSCRIBE, NOTIFY, PUBLISH, INVITE, ACK, BYE, CANCEL,
UPDATE, PRACK, MESSAGE, REGISTER, REFER
Supported: 100rel, timer, replaces, norefersub
Session-Expires: 1800
Min-SE: 91
Max-Forwards: 70
User-Agent:Our Server
Content-Type: application/sdp
Content-Length: 364